



PROTECS A&A CMS SDN BHD

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24-Hour CMS Tel : 03-7783 9318 Fax : 03-7783 9303

EMERGENCY CALL RESPONSE SERVICE

DATE	TIME
MONDAY	7.00 pm to 7.00 am
TUESDAY	7.00 pm to 7.00 am
WEDNESDAY	7.00 pm to 7.00 am
THURSDAY	7.00 pm to 7.00 am
FRIDAY	7.00 pm to 7.00 am
SATURDAY	24 hours (0700 / 0700)
SUNDAY	24 hours (0700 / 0700)
PUBLIC HOLIDAYS	24 hours (0700 / 0700)

1. **24 FREE on-site response service for yearly subscription;**
2. **12 FREE on-site response service for half yearly subscription;**
3. **If exceed 12 or 24 trips, RM31.50 per trip will be charged on monthly billing basis;**
4. **ECR response service cannot be carried forward if 12 or 24 trips not utilized within 6 or 12 months' period.**